

AMERICA'S BEST BANKS IN EACH STATE



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The 5,000 banks in the U.S. are in fierce competition to keep their current customers satisfied, attract new deposits, and increase their digital services. Local banks need to demonstrate their advantages in regards to customer service, accessibility, financial advice, security, and mobile offerings to compete with better interest rates online banks can offer on savings.

Forbes partnered with market research firm Statista to produce our fourth annual look at the Best Banks In Each State to gauge whose customers gave their banks the highest grades. Nearly 25,000 customers in the U.S. were surveyed for their opinions on their current and former banking relationships.

Financial institutions were scored on overall recommendations and satisfaction, as well as five subdimensions (trust, terms and conditions,

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branch services, digital services, and financial advice). Of the 4,978 FDIC-insured banks in America, just 135 banks, or 2.7%, made our list.

[Click here](#) for a full introduction.

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Company	Employees	Headquarters	CEO	Year Founded
Citizens Bank of Kentucky	137	Paintsville, Kentucky	Leisha Maynard	1909
Citizens Bank of Las Cruces	125	Las Cruces, New Mexico	Jed Fanning	1970
Citizens Bank (Rhode Island)	17,930	Providence, Rhode Island	Bruce Winfield van Saun	1828
City National Bank and Trust	396	Lawton, Oklahoma	George Porter	1901
City National Bank (WV)	891	Charleston, West Virginia	Charles R. Hageboeck	1957
Columbia Bank	663	Tacoma, Washington	Clint Stein	1993
Comerica	6,902	Dallas, Texas	Curtis Chatman Farmer	1849
Commerce Bank	4,858	Kansas City, Missouri	John W. Kemper	1865
Community Bank (CBNA)	3,000	DeWitt, New York	Mark E. Tryniski	1866
Community Bank (MS)	815	Flowood, Mississippi	Chance B. Carter	1905
Community Trust Bank	1,000	Pikeville, Kentucky	Jean R. Hale	1903
Conway National Bank	254	Conway, South Carolina		1903
Cornerstone Bank	500	York, Nebraska	Kristie Holthus Holoch	1882
Cornhusker Bank	138	Lincoln, Nebraska	Barry J. Lockard	1903
Cullen/Frost Bankers	4,659	San Antonio, Texas	Phillip D. Green	1868
D.L. Evans Bank	429	Burley, Idaho	John V. Evans	1904
Dollar Bank	1,378	Pittsburgh, Pennsylvania	Jim McQuade	1855
Eastern Bank	1,896	Boston, Massachusetts	Robert F. Rivers	1818
Emprise Bank	390	Wichita, Kansas	Matt Michaelis	1910
Fifth Third Bank	19,841	Cincinnati, Ohio	Greg D. Carmichael	1858
First American Bank		Elk Grove Village, Illinois	Thomas Wells IV	1974
First Bank Kansas	124	Salina, Kansas	Kent Buer	1961
First Bank (NC) (FBNC)	1,111	Southern Pines, North Carolina	Richard H. Moore	1934
First Citizens Bank (IA)	200	Mason City, Iowa	Marti T. Rodamaker	1856
First Commonwealth Bank	1,578	Indiana, Pennsylvania	Mike Price	1982

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